

Product Conditions Wagon Loads Import

Transport order

The transport order shall be made in accordance with prevailing regulations of the assigned supplier.

Transport Documents

Transports **from Norway to Sweden** require transit documents, export declaration and goods intake in order for the Customer to have access to the goods. Valid supporting documentation shall be made available to Green Cargo's Customs Department not later than 14.00 hours on the day on which it is planned that the wagon carrying the goods should leave Norway unless other agreements have been concluded. A copy of the export invoice is regarded as supporting documentation for the transit document and export declaration. Customers which issue their own export declaration shall provide an export invoice and copy of the export declaration as well as the Customs reference number. In the event that Green Cargo carries out the export declaration the Customer shall provide an export invoice as supporting documentation.

Transports **from continental Europe to Norway** require transit documents. Valid supporting documentation shall be made available to Green Cargo's Customs Department not later than 14:00 hours on the day on which it is planned that the wagon carrying the goods shall leave Sweden unless other agreements have been concluded. A copy of the export invoice is regarded as supporting documentation for the transit document.

Transports **from Switzerland to Sweden** require goods intake. Valid supporting documentation shall be made available to Green Cargo's Customs Department not later than 14:00 hours on the day on which the wagon carrying the goods arrive in Sweden unless other agreements have been concluded.

Green Cargo's Customs Department will invoice the Customer for services rendered according to the prevailing prices. Lack of or defects in supporting documentation will result in the transport not being carried out as planned.

The scope of the transport

Green Cargo undertakes to carry out on behalf of the Customer the transport of one or more railway wagons from a consignor to a consignee. The charge for this service includes transport between the departure and destination points specified in the Price and Product Annexe and, unless otherwise specified in the Production Annexe, one shunting of a wagon from respectively to the departure respectively the destination track or siding.

In the event of changes in Green Cargo's production network which effect the Customer, e.g. reduction of frequency of traffic or discontinuation of traffic to a specific destination, Green

Cargo shall inform the Customer of the change, in writing, not less than a month before the change is executed.

Disposition of wagon(s) for loading and unloading

The following shall apply for wagons supplied by Green Cargo:

The consignor shall have a set loading time as per the prevailing regulations of the assigned Supplier. The consignee is allowed an unloading time of 8 hours. Time shall be counted during the period 07:00-17:00 hours on working days from the moment the wagon is put at the disposal of the consignee. For further information see Green Cargo General Terms and Conditions for Carriage of Goods by Rail which can be found at www.greencargo.com under Customer Support. Should the Customer need further disposition time this can be offered as an additional service.

In the case of wagons provided by Green Cargo it is the responsibility of the Customer to report these as unloaded. A report shall be sent to Green Cargo Customer Service using the form on the web or the form "Lossningsanmälan". These forms are available at www.greencargo.com under "Kundservice". Customers with access to Event Management can report unloaded wagons using that system. Wagons which are reported as unloaded shall be made available to Green Cargo at the agreed handover point.

The disposition time and unloading notification for wagon(s) supplied by a wagon keeper other than Green Cargo will be in accordance with the Customer's agreement with the respective wagon keeper.

Cancellation and changes to Transport Order

Cancellation of or changes to transport orders shall be made in accordance with prevailing regulations of the assigned supplier.

Loading Instructions

To ensure operational safety, at the same time creating good conditions for a high quality of transport, the consignor shall be responsible for the loading and securing of goods according to currently valid legislation, ordinances and loading regulations. Loading Regulations are available at www.greencargo.com under "Kundservice". Further advice with regard to loading may be obtained from the Green Cargo Customer Service or the sales person responsible for the Agreement. Green Cargo undertakes to inform the Customer in writing about any changes to the Loading Regulations during the contract period. When loading outside Sweden the Loading Guidelines in force at the point of loading shall apply.

Sealing

Should a wagon arrive at the Swedish frontier with destination to or transit through a non-EU country, Green Cargo will not be able to further forward the wagon if it is not sealed.

An unsealed wagon will imply for the Customer delay of the transport and for Green Cargo additional sorting and sealing of the wagon, as well as supplementary freight documentation. Green Cargo will subsequently invoice any additional costs incurred and possible wagon standstill costs.

Notification

When a wagon has been finally assigned to a train from the Swedish border station, Green Cargo will notify, unless the Customer has in writing declined notification, the estimated time of arrival of wagons at the destination station. The notification will be sent to the person designated in the Production Annexe as the notification recipient. Notification to additional recipients can be offered as an additional service.

Discrepancy reports

Until a wagon has been finally assigned to a train from the Swedish border station, the Customer will be sent discrepancy reports according to CIM standard. Green Cargo will inform the Customer, unless such notification has been declined in writing, in the event that the time of arrival at the destination station is estimated to be exceeded by more than one hour. The notification will be sent to the person designated in the Production Annexe as discrepancy notification recipient. Discrepancy reports to extra recipients can be offered as an additional service. Discrepancy reports will be sent out between 07:00 and 17:00 hours on working days and will contain a new estimated time of arrival at the destination station.

Where transport from the destination station has been agreed

The agreed price includes reloading from railway wagon to road transport as well as transport from an agreed destination station to an agreed delivery address. The consignee is responsible for unloading the cargo using his own equipment. The price includes one hour of disposition for unloading. Delivery will be carried out between 07:00 and 17:00 hours on working days, unless otherwise agreed. In the event of variance from conditions specified in the Agreement a charge will be made in accordance with the document "Tilläggsavgifter i godstransport på järnväg" (Surcharges at freight by rail) which is available at www.greencargo.com under "Kundservice".